

Employment Verification

Vigor uses The Work Number® to provide automated employment and income verifications. The Work Number® reduces our liability from providing erroneous or unauthorized information. Our employees receive the benefit of rapid verification completion 24 hours a day, 7 days a week. Verifiers benefit by receiving immediate access to information that is convenient, accurate and secure. Please follow the instructions below to get information on employment or income information of Vigor employees.

How to Use The Work Number®

Verification Type	Access Options	Information Required
Commercial Mortgage loan, auto finance, credit card, job offer, apartment lease, etc.	www.theworknumber.com 1-800-367-5690	Employer Name or Code Vigor Industrial Employer Code 30100 Employee's Social Security Number
Social Services Medicaid, SNAP, TANF, subsidized housing, etc. (only available to qualifying assistance agencies)	1-800-660-3399	

Frequently Asked Questions

What is The Work Number®?

The Work Number®, a service of Equifax Workforce Solutions, is an automated service for employment and income verifications that allows employees to provide proof of employment or income instantly. More than 200,000 credentialed verifiers (leading mortgage companies, pre-employment screeners, banks, social service agencies and others) access The Work Number to retrieve this critical decisioning information—direct from employer payroll feeds—rapidly and securely.

Is the information secure?

Equifax, the provider of The Work Number®, is committed to information security and is SSAE16, FISMA NIST 800-53 and ISO 27001 certified. They employ risk based authentication and data encryption technologies and house The Work Number data is in an isolated network.

Who is considered a verifier?

A verifier can be any lending institution, property manager or other business with a Fair Credit Reporting Act (FCRA)-compliant permissible purpose for requesting employment or income information. All verifiers are screened and credentialed before receiving system access, and authenticated at each login.

Does verification from The Work Number® take long?

No. If the information is on the database, it is delivered instantly and does not require a callback or other response from the employer.

What is a commercial verification?

Standard employment and income verifications (as part of the approval process for mortgage loans, auto financing, credit cards, job offers, apartment rentals, etc.) are commonly referred to as commercial verifications.

What is a social services verification?

Typical social services verifications include TANF, SNAP, Public Housing, Medicaid, Child Support, WIC, Welfare-to-Work Programs, Social Security, Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI) and others.

What consent is needed to obtain an income verification?

The Work Number® requires that verifiers have the documented consent of the employee or consumer to access income information. Consent is generally established via a signed acknowledgement at the point of application for a loan or service. Verifiers will need to state an FCRA-compliant permissible purpose prior to accessing the data.

What is Vigor's Employer Code?

Vigor Industrial and its wholly owned subsidiaries employer code is **30100.** This five-digit code is used to identify each organization in The Work Number® database. Credentialed verifiers can also search for employer codes by name.



Need help? The Work Number Client Service Center is available Monday – Friday; 7am – 8pm (CT) at **800-367-5690** For TTY–hearing impaired call 800.424.0253.